

2.4 Firmware Update

There are several ways to update your **NovoConnect X500** devices.

(1) Update via Remote Manager

This method allows you to manage the firmware update from your computer. [This article](#) has the details.

(2) Update from the Device

You can connect a USB mouse to the **X500** device and trigger the online firmware update (which may be referred to as OTA update).

To do so, click on **Device Settings** and follow the on-screen instructions to proceed.

(3) Update with a microSD card

This method will wipe out everything on the **X500** device and result in a clean installation. Please follow [this link](#) for details.