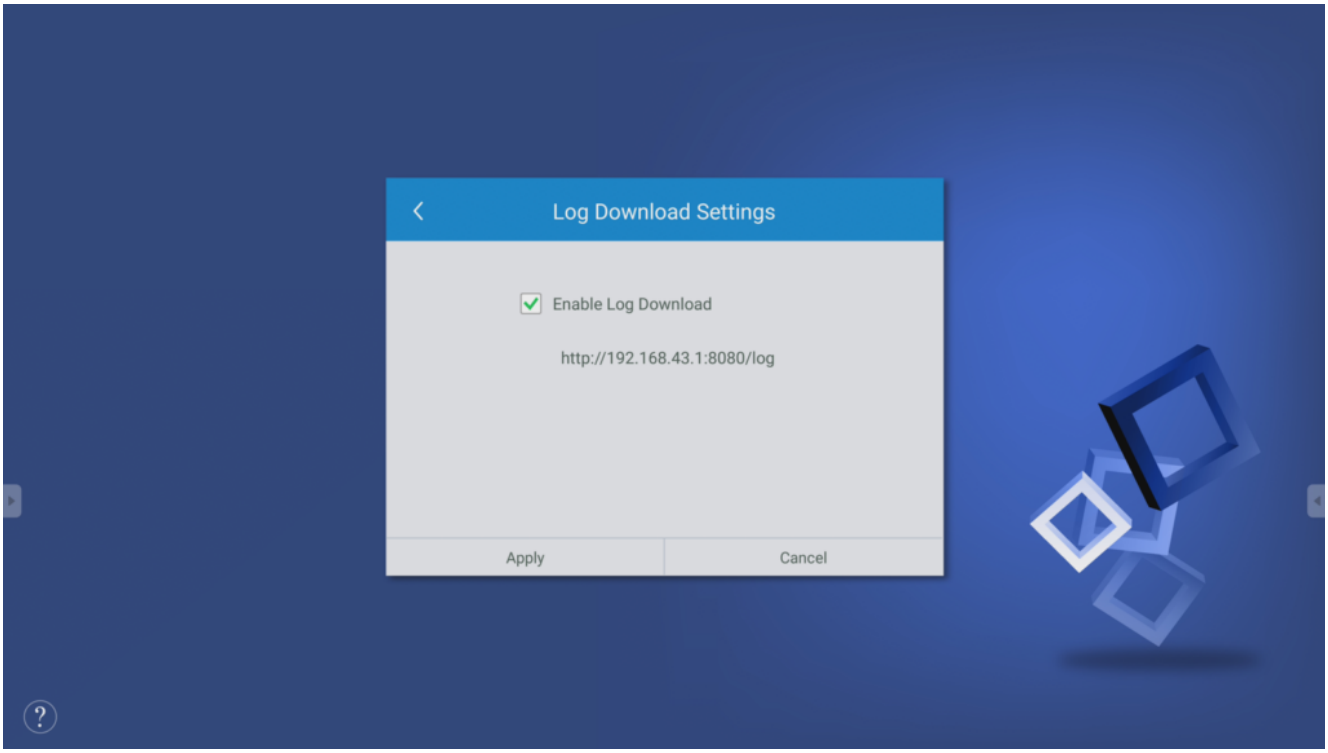
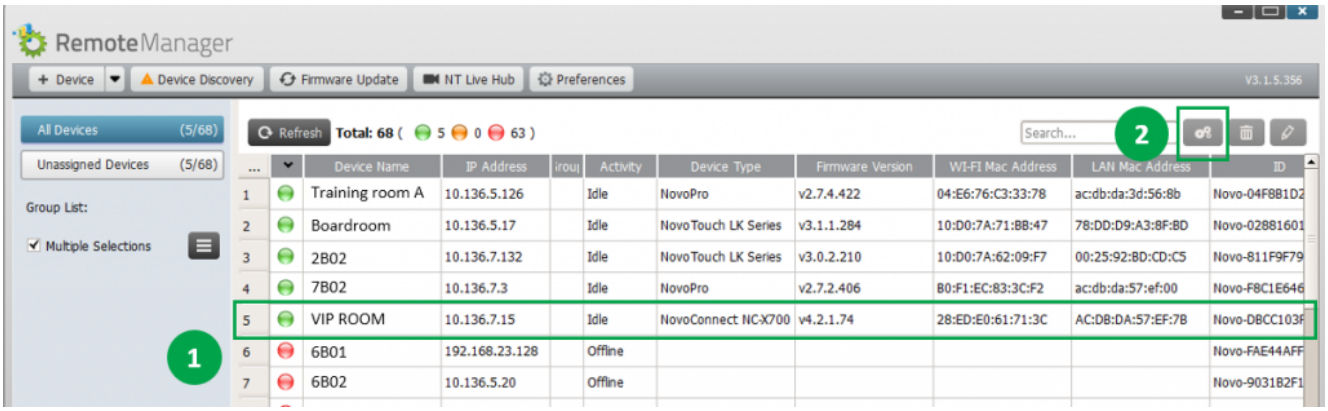
5.1 How to Capture Log

Go to **Settings** > **Device Settings** > **General** > **Log Download** > toggle **Enable Log Download**, then follow the instruction.

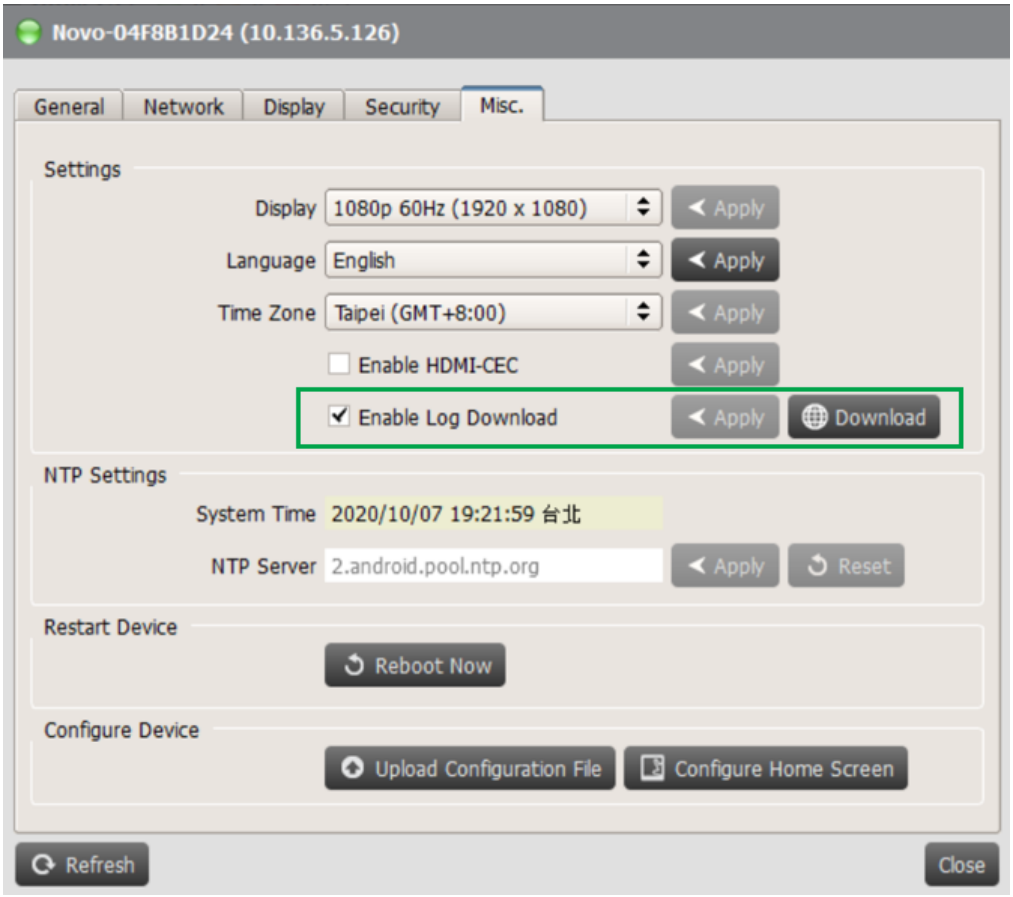


Download via Remote Manager

Step 1. Select the device which you intent to download the log file, click Settings.



Step 2. Go to **Misc.** > toggle **Enable Log Download** > click **Download**.


Novo-04F8B1D24 (10.136.5.126)
General
Network
Display
Security
Misc.
Settings
Display
1080p 60Hz (1920 x 1080)
Apply
Language
English
Apply
Time Zone
Taipei (GMT+8:00)
Apply
Enable HDMI-CEC
Apply
Enable Log Download
Apply
Download
NTP Settings
System Time
2020/10/07 19:21:59 台北
NTP Server
2.android.pool.ntp.org
Apply
Reset
Restart Device
Reboot Now
Configure Device
Upload Configuration File
Configure Home Screen
Refresh
Close