5.1 How to Capture Log

Go to **Settings** > **Device Settings** > **General** > **Log Download** > toggle **Enable Log Download**, then follow the instruction.

	د Log Downla	oad Settings	
3	✓ Enable Log Do		
	Apply	Cancel	
?			

Download via Remote Manager

Step 1. Select the device which you intent to download the log file, click Settings.

+ Device - 🔺 D	evice Discov	very	Ð	Firmware Update 📘 🖿	NT Live Hub	🕈 Pref	erences		_			V3.1.5.35
All Devices	(5/68)	G	🕨 Refr	esh Total: 68 (;	5 😝 0 😝 63)					Search	. 21	R 💼 🖉
Unassigned Devices	(5/68)		*	Device Name	IP Address	irou	Activity	Device Type	Firmware Version	WI-FI Mac Address	LAN Mac Address	ID
Group List: ✓ Multiple Selections		1	0	Training room A	10.136.5.126		Idle	NovoPro	v2.7.4.422	04:E6:76:C3:33:78	ac:db:da:3d:56:8b	Novo-04F8B1
	_	2	0	Boardroom	10.136.5.17		Idle	NovoTouch LK Series	v3.1.1.284	10:D0:7A:71:BB:47	78:DD:D9:A3:8F:BD	Novo-028816
		3	0	2B02	10.136.7.132		Idle	NovoTouch LK Series	v3.0.2.210	10:D0:7A:62:09:F7	00:25:92:BD:CD:C5	Novo-811F9F
		4	0	7B02	10.136.7.3		Idle	NovoPro	v2.7.2.406	B0:F1:EC:83:3C:F2	ac:db:da:57:ef:00	Novo-F8C1E64
		5	θ	VIP ROOM	10.136.7.15		Idle	NovoConnect NC-X700	v4.2.1.74	28:ED:E0:61:71:3C	AC:DB:DA:57:EF:7B	Novo-DBCC10
		6	⊖	6B01	192.168.23.128		Offline					Novo-FAE44A
	Ð	7	0	6B02	10.136.5.20		Offline					Novo-903182

Step 2. Go to Misc. > toggle Enable Log Download > click
Download.

Novo-04F8B1D24 (10.136.5.126)								
General Network Display	Security Misc.							
Settings								
Display	1080p 60Hz (1920 x 1080)	•	≺ Apply					
Language	English	=	< Apply					
Time Zone	Taipei (GMT+8:00)	•	≺ Apply					
_	Enable HDMI-CEC		≺ Apply					
	Enable Log Download		< Apply	🕕 Download				
NTP Settings								
System Time	2020/10/07 19:21:59 台北							
NTP Server	2.android.pool.ntp.org		≺ Apply	3 Reset				
Restart Device					ĥ			
	3 Reboot Now							
Configure Device		_						
	Upload Configuration File		Configure H	ome Screen				
O Refresh				Clos	е			