

2.9 Firmware Update Overview

There are several ways to update your **EK2/EK3** devices.

(1) Update via Remote Manager

This method allows you to manage the firmware update from your computer. [This article](#) has the details.

(2) Update from the Device

You can trigger firmware OTA (Over-The-Air) update by launching **NT Settings → Firmware Upgrade**.

(3) Update with a USB Drive

This method will wipe out everything on the NovoTouch device and result in a clean installation. Please see [the next section](#) for details.

Important – EK3's Android-11 Firmware (V6.x)

For EK3 series to upgrade from “Android 9” firmware (V5.x) to “Android 11” firmware (V6.x), you will have to use an USB drive to do so.