

# Firmware Upgrade via a microSD Card

**Important:** *This article is applicable to the following Novo products*

- ***NovoTouch LK series***
- ***NovoDisplay***
- ***NovoConnect NC-X700 and NC-X900***

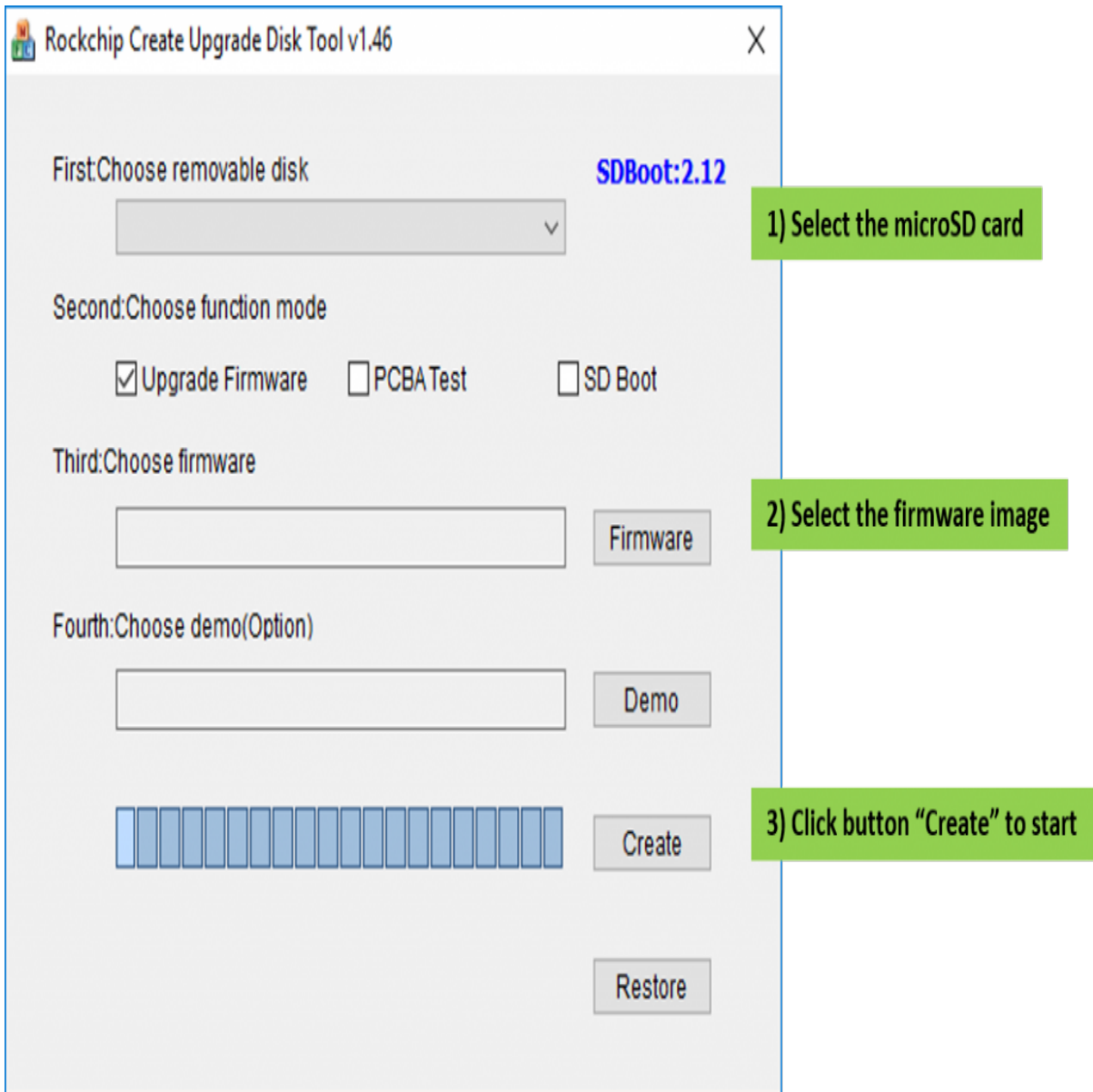
*For the sake of simplicity, we use **NovoTouch** as an example in the following descriptions.*

Follow these steps to re-flash your NovoTouch with a clean installation.

1. Download the file from the link below:

[Download SD Firmware Tool](#)

2. Unzip the files to your local Windows computer. (password: 1234)
3. Insert a **microSD** card into your Windows computer. (The program will erase everything on the microSD card therefore please make sure it is empty.)
4. Execute program "**SD\_Firmware\_Tool.exe**" to create a manually upgrading image into the microSD card.



5. Insert the microSD card into the **NovoTouch OPS module**. Power cycle the NovoTouch and the firmware upgrade will start automatically.