How to make NovoConnect software work with MacOS 12

Novo devices support AirPlay, which means users can share the screens of Mac computers and iOS devices (iPhone/iPad) without installing any software. Please refer to <u>this article</u> for details.

Alternatively, users can install and run NovoConnect software on their Mac computers for screen sharing. Prior to MacOS 12 (Monterey), NovoConnect software will run without any additional setup. With MacOS 12, new privacy and security rules are introduced, which could prevent NovoConnect software from functioning properly. This article describes how to configure these additional settings to make it work.

Notes:

- For MacOS 10.15 users, please refer to <u>this article</u> for privacy settings' configuration.
- For users experiencing audio issues, please refer to this article for details.

Configuring Privacy Settings

The section explains the configuration required for NovoConnect software.

Step1. Go to <u>Launchnovo.com</u> to download and install NovoConnect software.

Step2. Open "Security & Privacy" settings and navigate to "Privacy" tab.

Notes: If you don't see "**DesktopStreamer**" in the following setup, please tap "+" and specify path

 Keyboard Inputs. Click on "Input Monitoring" and then check/enable "DesktopStreamer" (or "NovoConnect Software"). This will set up the keyboard input for NovoConnect software.

General	FileVault Firewall Pr	ivacy
Contacts	Allow the apps below to keyboard even while usi	monitor input from your ng other apps.
17 Calendars	DesktopStr	eamer
Reminders		
Photos		
Camera		
Microphone		
المالية Speech Recognition	+ -	
Accessibility		
Input Monitoring		
Speech Recognition Accessibility	+ -	

 Screen sharing. Click on "Screen Recording" and then check/enable "DesktopStreamer" (or "NovoConnect Software"). This will set up the screen mirroring for NovoConnect software.

General	FileVault Firewall P	rivacy
Camera	Allow the apps below to screen, even while usin	o record the contents of your g other apps.
Microphone		J
Speech Recognition	DesktopSt	reamer
Accessibility		
Input Monitoring		
Full Disk Access		
Files and Folders	(+1-)	
Screen Recording		
Media & Apple Music		
A HomeKit		

 Audio. Click on "Microphone" and then check/enable "DesktopStreamer" (or "NovoConnect Software"). This will set up the audio output (especially mute and unmute) for NovoConnect software.

Location Services	Allow the apps be	low to access your microphone.
Contacts	Vovo	Connect Software
17 Calendars		
Reminders		
Notos		
Camera		
Microphone		
yll Speech Recognitio	n	
Accessibility		
Accessibility		

• File sharing & video streaming. When you want to share a file or stream a local video to Novo devices, you will need to set up the file access permission. Click on "Files and Folders" and then check/enable "Desktop Folder" for "NovoConnect Software".

General	FileVault Firewall Privac	су
Reminders	Allow the apps below to acc	cess files and folders.
Photos	NovoConnect Softwa	are
Camera		
Microphone		
الالالالالالالالالالالالالالالالالالال		
() Accessibility		
Input Monitoring		
Full Disk Access	+ -	
Files and Folders		
		Advanced

 Touchback. Click on "Accessibility" and then check/enable "Desktop Folder" for "NovoConnect Software". This will enable the software to receive touchback events from Novo devices. Namely, when Novo devices are connected to an input device (like a mouse or a touch panel), users can control the Mac computers from Novo devices.

General	FileVault Firewall Privacy
Reminders	Allow the apps below to control your computer.
Photos	✓ ▶] DesktopStreamer
Camera	
Microphone	
III Speech Recognition	
Accessibility	
Input Monitoring	+ -
Full Disk Access	
Files and Folders	
A	
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What if it doesn't work...

If NovoConnect software still doesn't work properly after the above-mentioned configurations, it is likely that NovoConnect software is not installed properly. Please remove it completely and start from scratch again.

- To remove the software, open Finder > Application > move
 NovoConnect folder to Trash.
- If you happen to use the NovoConnect software's portable version, open Finder > Users/username/.Novo/ > move .Novo folder to trash.