NC-X500 Release Notes

V3.0.3

Sep. 24, 2025

New Features

- Long press the remote control power button to bring up the menu.
    1. Standby
    2. Restart
- Press and hold for 5 seconds to reboot the NC-X500.
- NC-X500 resolution can be configured via NT Settings

Bug Fixes

- Resolve BYOM SSL error.
- Fix issue causing NC-X500 to reboot abnormally when external HDMI is connected.
- Fix issue where setting resolution to 1080p and using NovoConnect Software full-screen projection prevents the mouse cursor from moving to the far right of the screen.
- Fix issue where client full-screen projection prevents YouTube videos from playing.
- Fix issue where enabling Miracast and then entering sleep mode causes Wi-Fi to switch upon wake-up.

V3.0.1

March 28, 2024

Bug Fixes

- Remote Manager with version V3.3.5 or above.
- NovoConnect App (Android/iOS) with version V4.5.5 or

above.
- NovoConnect Software with version V4.5.5 or above.
- BYOM Win Driver V2.1.0 on windows.
- BYOM Mac Driver V2.1.4 on Mac.

New Features

- Native mirroring Airplay, Google Cast, and Miracast are supported. (Touchback is enabled for Miracast as well.)
- Feature “Power & Sleep” is added for users to control device’s power-on and sleep.
- Remote Manager Cloud support is enabled.
- SysControl (network-based device control) is enabled.
- Device’s GUI is increased to 4K resolution.
- QR code (to access product landing page) is added on home-screen.
- Users can customize background images via Remote Manager & Remote Manager Cloud.
- NT Announcement is supported.

Enhancements & Changes

- BYOM device driver is updated to version 1.44 (the latest version)
- Touchback is enabled for LauncherPlus Lite software.

Bug Fixes

- The following crash issues are fixed.
    - Pressing button Restart
    - Casting screen using Google Cast
    - Sharing/Streaming YouTube video