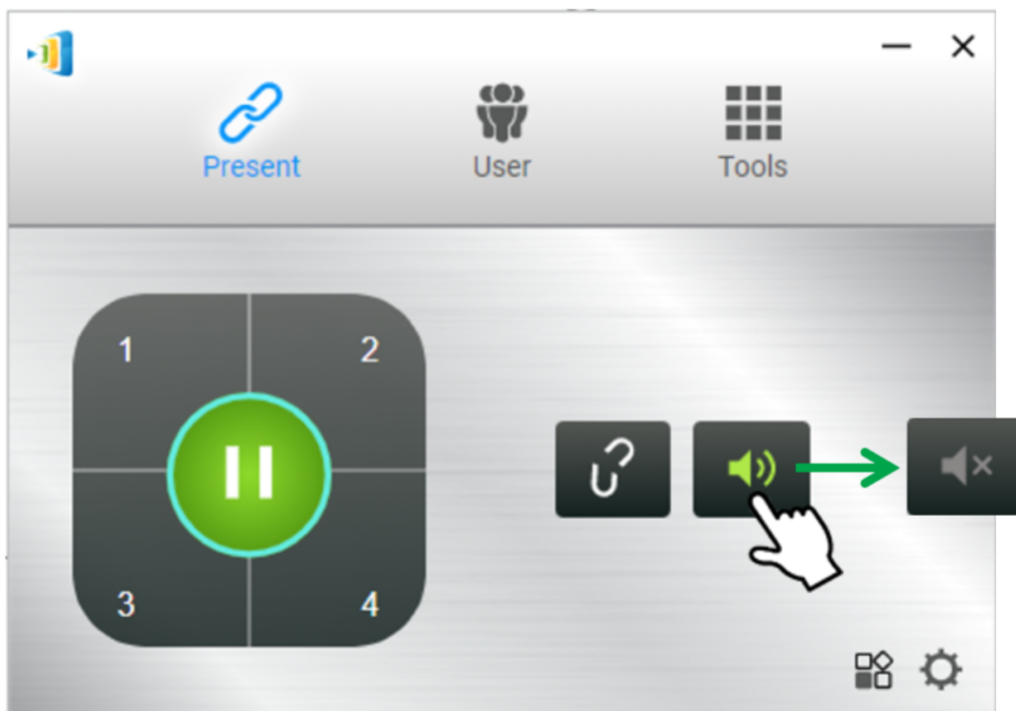


Audio On/Off and Mirroring Modes

After joining a meeting, user can enable/ disable audio output by toggle **Unmuted** or **Muted** icon (muted, default setting).



Tablet, iPad, Android smartphone or iPhone user: No enable audio option on screen sharing via NovoConnect App because Android or iOS cannot allow any third party App to mirroring audio. However, there is two ways for output audio:

1. Use AirPlay or Google Cast. See [Presentation: Using AirPlay, Google Cast](#).
2. Use Video Streaming feature from NovoConnect App.

macOS – How to output audio

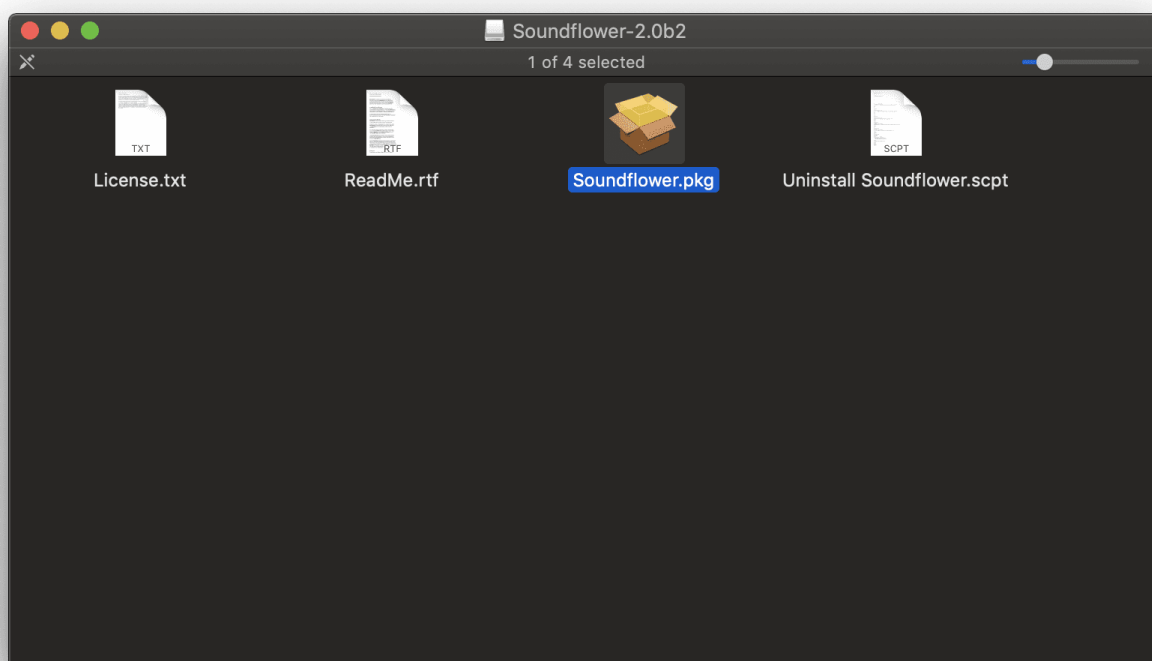
Install Soundflower on Mac computers

Soundflower is a kernel extension for MacOS, designed to create a virtual audio output device which NovoConnect

Software for MacOS relies on to output audio properly. This article describes how to install Soundflower on Mac computers.

NovoConnect Software and LauncherPlus/LauncherOne Software

1. Download the installer: [soundflower_2.0b2.zip](#).
2. Unzip and double-click Soundflower.pkg to start. Follow the on-screen instructions to complete the installation.

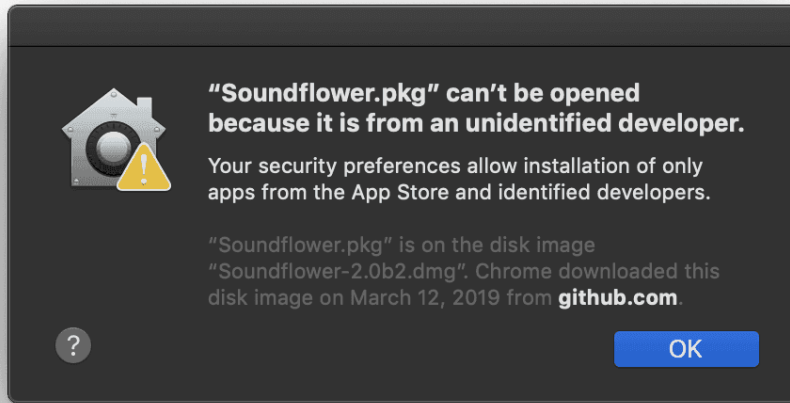


Additional Steps for MacOS 10.13 +

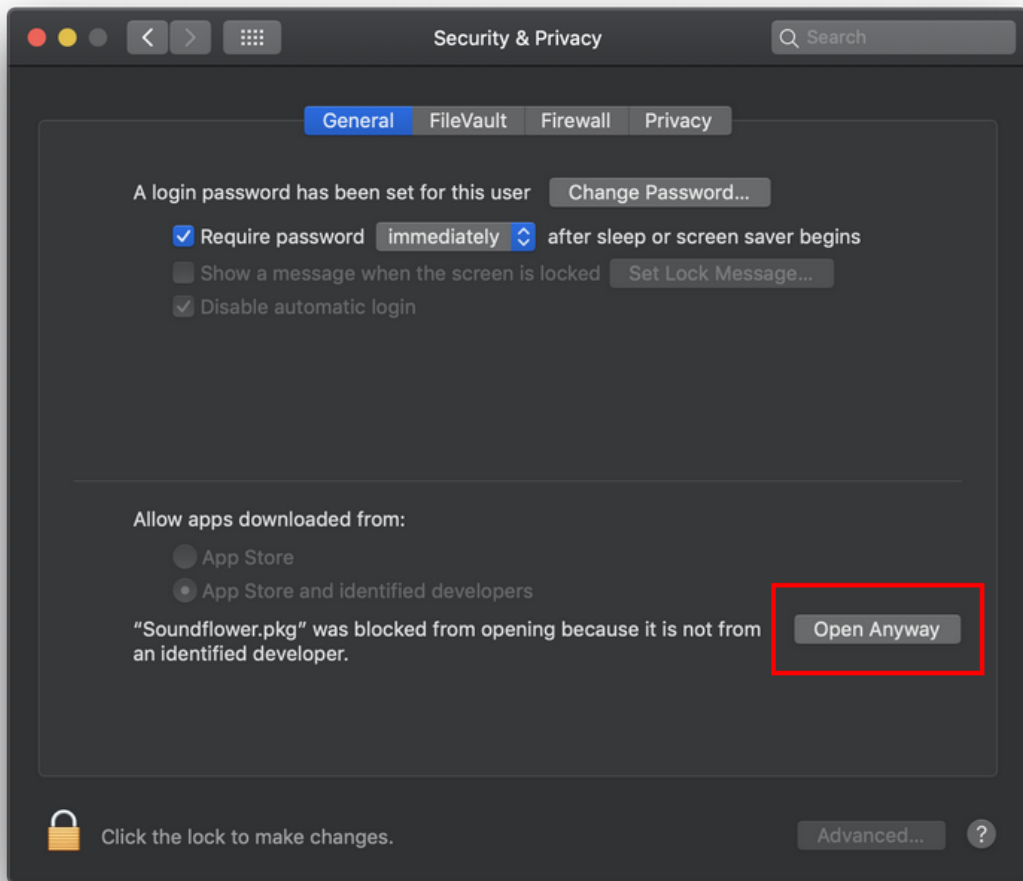
- Due to security and privacy changes introduced starting with MacOS 10.13, some additional steps are needed during and after the installation process.

Security and Unidentified Developer

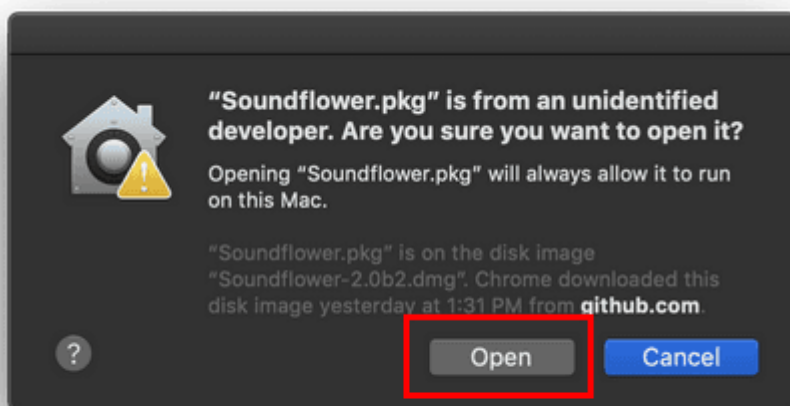
- You may run into the following “unidentified developer” issue during Soundflower installation.



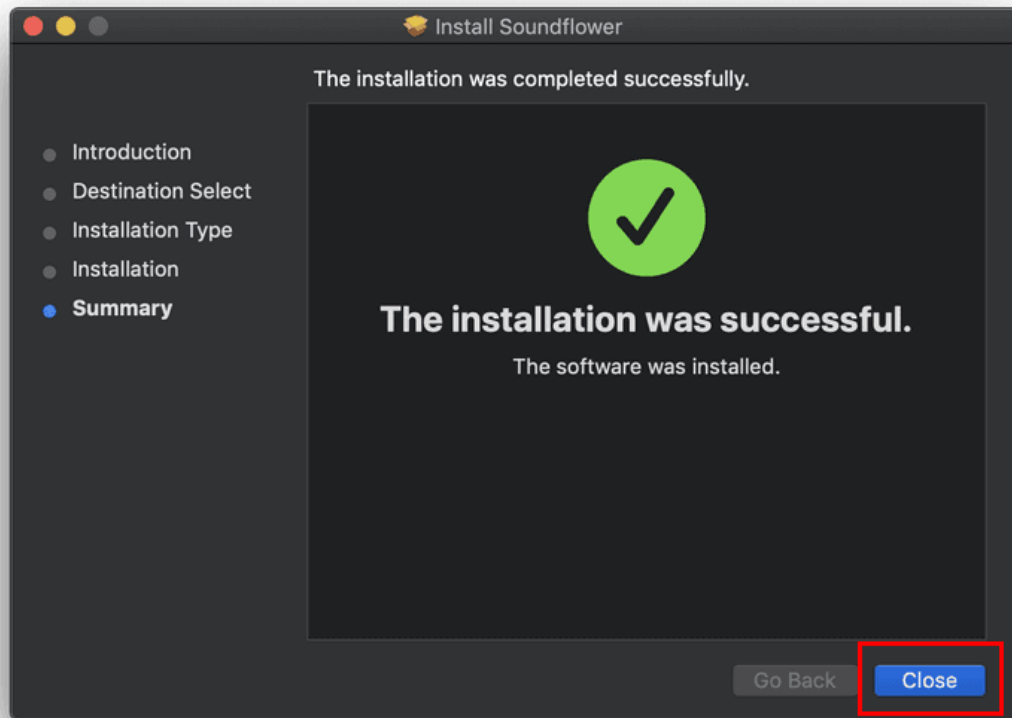
- In this case, follow these steps to enable a successful installation:
1. Open the "System Preferences" and go to "Security & Privacy". You should find "Soundflower.pkg" under tab "General". Click on "Open Anyway".



2. When the following dialog shows up, click on "Open" to continue.



3. Then, you can re-start the Soundflower installer and it should complete successfully.

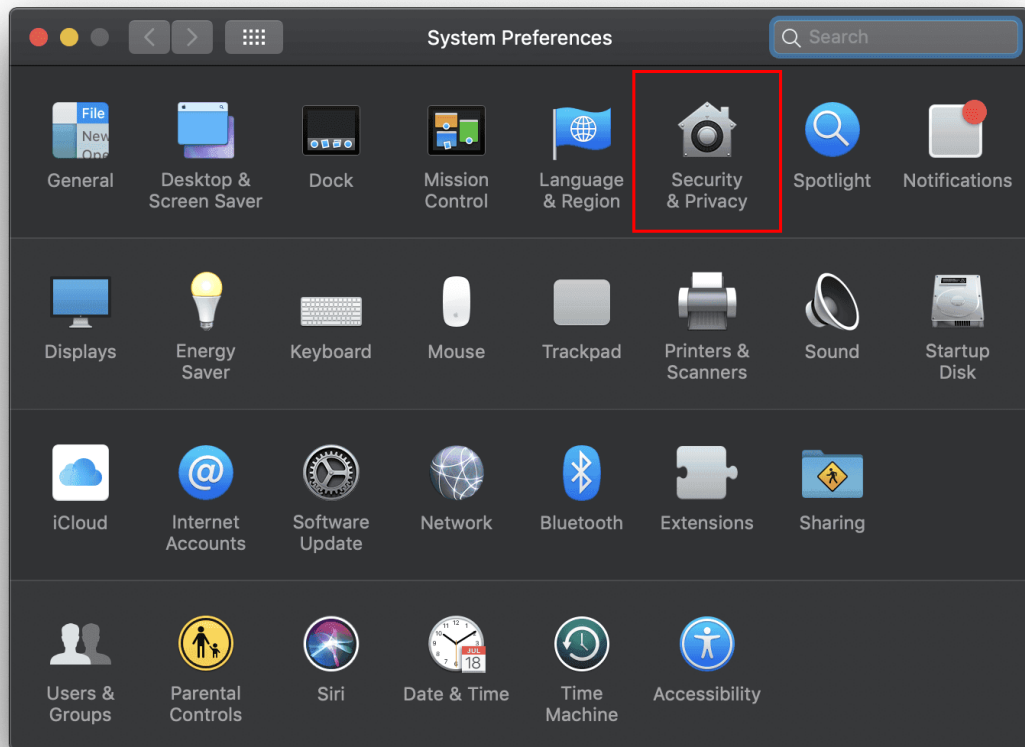


4. Lastly, even though not required, it is a good practice to restart your Mac after a successful installation.

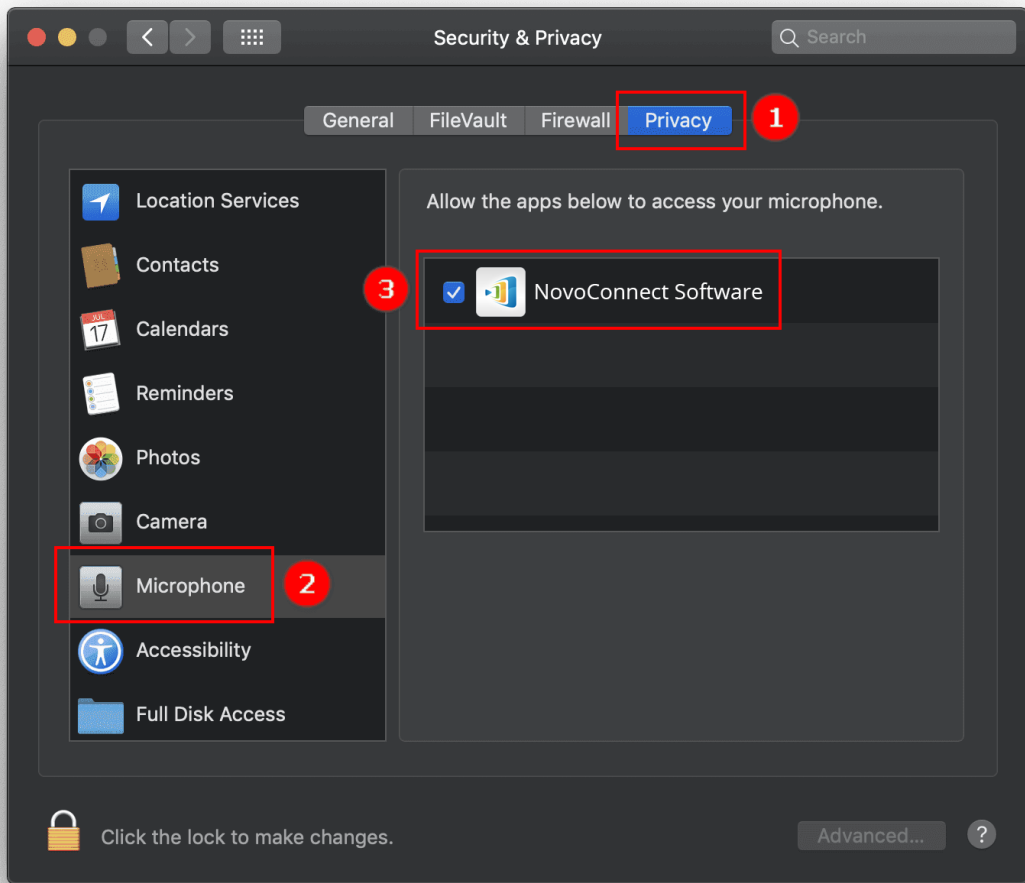
Privacy and Sound

For MacOS 10.14 +, one additional configuration is needed regarding the audio output.

1. Open the "System Preferences" and go to "Security & Privacy".



2. Click on “Privacy > Microphone” and then check “NovoConnect Software”



3. Now, your NovoConnect Software & LauncherPlus/LauncherOne software should be able to output audio.

The image shows a meeting application window. At the top, there is a search bar with a link icon and the text "Enter Meeting ID, room name or IP". Below this is a separator line with "or" in the center. There are three tabs: "Nearby Devices" (highlighted with a green underline), "History", and "Device Directory". The main content area is a light gray box with the text "No Devices found". Below this is a "Preferences & Tools" section with a hamburger menu icon. A dark gray "Settings" panel is open at the bottom, containing the following items:

- Settings** (gear icon)
- Projection Mode**: Radio buttons for "Video Playback" (selected, green) and "Presentation" (unselected, gray). A speaker icon is next to "Video Playback".
- Soundflower**: A blue button labeled "Enabled" with a dropdown arrow. This row is highlighted with a red rectangular box.
- System Tray Notification**: A blue button labeled "Enabled" with a dropdown arrow.
- You software is up-to-date.** A blue button labeled "Check for updates".
- Never remind me again.**