

Remote Manager Cloud Release Note

V1.0.3

2024/10/1

New Features

- Support for the new model NC-X710.
- Supports device tags.
- Device list supports CSV import.
- New user role: Installer for device registration express.
- Device registration express:
 - Supports scanning or entering device serial numbers to add devices.

V1.0.2

2024/5/31

New Features

- Support for new models: NC-X500, NC-X910, NovoTouch BK1, NovoTouch BK2, NovoTouch TK2.
- Supports users uploading wallpapers to the device.
- Supports entering sleep mode after an idle timeout of 5 or 10 seconds for NC-X500 and NC-X910.
- Supports input source switching (Android, OPS, HDMI1, etc.).
- Supports 2-factor authentication for account login via email.
- Upload CA certificates to the server to publish them to devices.

- Add a new type of device that has expired. It needs to be assigned a valid license to activate.

Enhancements & Changes

- Move the license region to the left menu.
- Refine the model name in the control panel, device list, and firmware distribution.
- Refine the subscription descriptions for the three types:
 - Insufficient license
 - You are all set
 - Licenses on some of your devices have expired.

V1.0.1

2023/10/6

New Features

- Support NovoTouch EK Series and BK Series
- Dashboard design :
 - Organization – Organization name and the ID, Number of users accessing this service and Storage space of the Cloud service
 - System announcement – System announcements such as firmware update, system maintenance, etc.
 - Devices & Apps – Show the number of devices and Online/Offline status, and number of apps uploaded or outstanding tasks to the Cloud
 - Firmware distribution – There will be firmware status with different color in this option
- Device management :
 - Device control – Device information, Firmware update, Activate BYOM license, Set NovoConnect edition, Moderators
 - Network – Wi-Fi mode, SSID, Wi-Fi IP, LAN IP, Wi-

- Fi MAC address, LAN MAC address.
- Display settings – Power & sleep setup, etc.
- Security – Setting lock and screen lock
- Remote assist – Allows an IT administrator to operate a Novo device over the Internet
- Screen-cast configuration – Enable or disable Google cast, AirPlay, AirPlay code, Miracast, Miracast PIN, PIN required and network stability monitor
- Disable/enable HDMI-CEC
- Disable/enable NT App store
- Reboot device
- NTP server setup
- Remote snapshot – Display device's screen-capture
- Apps – Display both the system and user-installed Apps of the device
- App management :
 - App information – App name, App version, Version code, Min SDK, File size, Last updated
 - App upload & removal – Upload and remove Apps on the Cloud service
 - App deployment – Deploy Apps to devices or device groups
- Task progress monitor :
 - Deploy to devices – Deployment status (to devices), including Apps, moderator credentials, etc.
 - Upload to Cloud – Upload status (to the Cloud), such as Apps
- Role management :
 - Root administrator – The creator and top administrator of this organization
 - Administrator – Admin users