## Remote Manager: On-Premises Update

This function is applicable for NovoConnect, NovoTouch and NovoDisplay.

In this article, we will guide you how to perform manually firmware update by Remote Manager.

## Preparation

Network connection

Make sure all the devices are under the same network as your PC connected.

Remote Manager

Click <u>here</u> to download Remote Manager.

• Firmware file (.npkg)

## Important:

To avoid critical damage or permanent device failure, do not shut down or restart your device during the update process.

## Step by Step Guide

 "Firmware Update" is located at the Top-Left menu of Remote Manager, Click it to enter firmware updater.



2. Select the target device(s) by tick the checkbox and click
"On-Premises Update" to continue.

🔁 Remote Manager									
	mware Update - All Devices								
	Ject All Unselect All Device Filter All Devices								
		ID	IP Address	Device Type	Room Name	Firmware Version	Model		
•	$\Theta$	Novo-B6E9CE327	10.235.23.9	NovoConnect NC-X700	SG1.VIP_ROOM1	v4.4.3.1299	NovoConnect-NC-X700		
O On-Premises Update Selected : 1 / 46									

3. Browser and select the firmware file (.npkg), then click "Apply".



4. Click "Apply" to start the updating after the firmware information is confirmed.

Remote Manager - Push Firmware	
K Firmware Update	
1 device(s) will be upgraded to this version:	
NC-X700_D_4.4.3.npkg	
Applicable Models: NovoConnect-NC-X700	
Version: 4.4.3	
File size: 968 MB	
Apply Cance	

5. Waiting for package extracting is finished.

Remote Manager - Push Firmware	
Extracting the firmware package	
0	
Please wait (1/4)	
5.5 %	
	Apply Cancel

6. Verifying the package and starting to upgeade firmware.

-	* Remote Manager									
ĺ	<b>X</b>	V Push Firmware - NC-X700_D_4.4.3.npkg								
	Updating 1 device(s) to version 4.4.3   Updated: 0 / Failed: 0 / Cancelled: 0 / Remaining: 1									
			ID	IP Addres	s Device Type	Room Na	me Firmware Vers	ion Model		
		$\bigcirc$	Novo-625AB08C2	10.136.7.2	NovoConnect NC-X7	00 RK#8A_51	.86 v4.4.3.1299	NovoConnect-NC	X700 Verifying the firmware package	
7. Firmware update is completed successfully.										
	Verify Push Firmware - NC-X700_D_4.4.3.npkg									
1 device(s) are updated successfully.										
			ID	IP Address	Device Type	Room Name	Firmware Version	Model		
		$\Theta$	Novo-625AB08C2	10.136.7.2	NovoConnect NC-X700	RK#8A_5186	v4.4.3.1299	NovoConnect-NC-X700	Firmware update completed successfully.	

Now you can go back to the device list by click "**Done**" at the Bottom-Right corner, and check the details of the device which just completed firmware updating.